ElcomSoft Tool Extracts WhatsApp Business Data

Moscow, Russia – May 29, 2018 - ElcomSoft Co. Ltd. updates Elcomsoft Explorer for WhatsApp, the company’s all-in-one forensic tool for extracting, decrypting and analyzing users’ WhatsApp communication histories. The new release can now extract and decrypt information from WhatsApp Business for Android. Supporting physical acquisition from rooted Android handsets as well as stand-alone backups created by Android users in Google Drive, the tool offers full Android support for the Business app.

Physical extraction is possible for rooted Android devices. Cloud extraction requires authenticating into the user’s Google account with their login and password; two-factor authentication is supported for protected accounts. Cloud extraction is possible without registering as a new WhatsApp recipient or entering a WhatsApp phone number. With cloud extraction, experts can access Google Drive backups created by all versions of WhatsApp and WhatsApp Business. The tool provides automatic download and decryption for WhatsApp backups and comes with a built-in viewer.

“With more than 10 million installations, WhatsApp Business is clearly a popular tool among small business users”, says Vladimir Katalov, ElcomSoft CEO. “WhatsApp Business protection is different enough of protection methods employed by the original WhatsApp to require an update to our acquisition tool. With our tool, experts can now access Android users’ WhatsApp Business communication histories backed up in Google Drive or extract them directly from rooted Android devices.”

Extracting WhatsApp Business Data

Exclusively available to Android users, WhatsApp Business offer a number of features aimed at small business owners. The free Android app allows businesses interact with their customers by using a number of automation tools to quickly find and respond to messages. At this time, WhatsApp Business was downloaded from Google Play Store more than 10 million times.

Elcomsoft Explorer for WhatsApp 2.40 offers two acquisition methods for WhatsApp Business. The first method relies on root access in the phone being analyzed. With this method, the tool can extract a WhatsApp Business database from Android devices with installed root access. In addition to physical acquisition, Elcomsoft Explorer for WhatsApp supports cloud extraction of WhatsApp Business backups from Google Drive.
Elcomsoft Explorer for WhatsApp 2.40 supports the new authentication method implemented by WhatsApp and WhatsApp Business to protect Google Drive backups. The new authentication method would normally require entering the registered phone number prior to accessing Google Drive backups. Elcomsoft Explorer for WhatsApp 2.40 helps overcome this restriction, enabling access to WhatsApp and WhatsApp Business Google Drive backups without first entering the registered phone number.

About Elcomsoft Explorer for WhatsApp

Elcomsoft Explorer for WhatsApp is an all-in-one tool for extracting, decrypting and viewing WhatsApp communication histories from iOS and Android devices and cloud services. Supporting a wide range of acquisition options, Elcomsoft Explorer for WhatsApp can extract WhatsApp data from local iTunes backups, iCloud and Google Drive backups. The tool can extract WhatsApp communication histories from most rooted and non-rooted Android devices. Cloud acquisition requires entering the correct authentication credentials. Access to a verified phone number or SIM card is required for decrypting stand-alone backups in Apple iCloud and Google Drive.

The built-in viewer offers convenient access to contacts, messages and pictures sent and received during conversations. Multiple WhatsApp databases can be analyzed at the same time. Searching and filtering make it easy locating individual messages or finding communication sessions that occurred over a certain date range.

Pricing and Availability

Elcomsoft Explorer for WhatsApp is immediately available. Elcomsoft Explorer for WhatsApp Home is available to North American customers for $79. Local pricing may vary.

System Requirements


About ElcomSoft Co. Ltd.

Founded in 1990, ElcomSoft Co. Ltd. develops state-of-the-art computer forensics tools, provides computer forensics training and computer evidence consulting services. Since 1997, ElcomSoft has been providing support to businesses, law enforcement, military, and intelligence agencies. ElcomSoft tools are used by most of the Fortune 500 corporations, multiple branches of the military all over the world, foreign governments, and all major accounting firms. ElcomSoft is a Microsoft Partner (Gold Application Development), Intel Premier Elite Partner and member of NVIDIA’s CUDA/GPU Computing Registered Developer Program.